

Preparing for Increasing Time in the Office



Liz Renteria, Chief Clinical Officer & Kitha Torregano, Human Resources Manager June 16, 2021 San Gabriel Valley City Manager's Association Annual Seminar

Agenda

- Strategies for preparing for more time in the office.
- Providing, hope and guidance for increasing time in the office.





LAST SPRING, I HAD ALL THESE
FANTASIES ABOUT WHAT IT
WOULD BE LIKE WHEN THE
PANDEMIC ENDED.





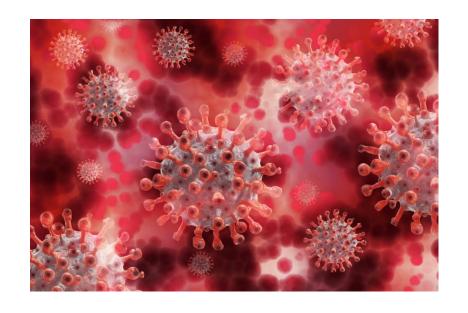
THIS SPRING, MY VISIONS OF THE FUTURE ARE DIFFERENT, BECAUSE I'M DIFFERENT.





Experiences During the COVID-19Pandemic and life in general

- Loss of role(s) and normative life experiences
- Missing special events
- Increase in social isolation
- Physical illness
- Losing loved ones
- Loss of income
- Confusion and disorienting information
- Oppression/ Discrimination





Experiences continued

- Technology glitches and overload
- Food and resources shortages
- New social norms
- Childcare, education of children and other caregiving challenges
- Feelings of depression, anxiety and grief





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Experiences continued



- For some spending more time with members of household.
- Learning new technology, skills hobbies.
- New routines, schedules.
- For some a sense of pride.

Some preliminary findings on Impact of COVID-19 Infection

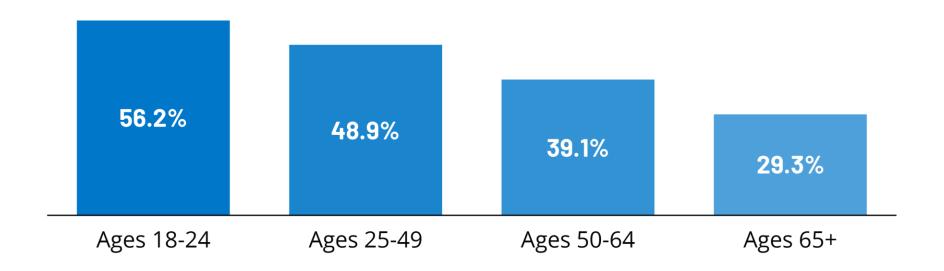
- Cognitive and Neurologic Impacts
- Physical health issues
- Increase in depression and anxiety other mental health issues
- Phobias
- Psychosis

Possibly due to effects of:

- Inflammation
- Encephalitis
- Silent strokes



Younger Adults are More Likely to Report Symptoms of Anxiety and/or Depressive Disorder During the COVID-19 Pandemic



Bottom Line

It's been and is continuing to impact all of us to some degree. Let's remember to extend "grace and space" to ourselves and others.





Resiliency & Adaptation

- Adapting well in the face of adversity, trauma, tragedy, threats, or significant sources of stress.
- Involves recovering from stress but also integrating new ways of coping and dealing with stressors.





Signs to Watch in Ourselves & Others

- Chronic absenteeism
- Difficulty completing tasks or concentrating
- Changes in mood (excessive sadness, worry)
- Sleep disturbance
- Eating too much or too little
- Physical health issues



Adjustments for Returning Primarily to the Worksite

- Navigating new social norms, personal comfort and safety
- Less time with members of your household
- New health concerns or medical conditions
- Establishing or re- establishing routines
- Managing logistics: commuting, work distribution, meal planning, caregiving, children's school, budgeting etc.
- Preparing your clients/ community partners/colleagues



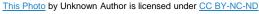


Preparing for Return to the Worksite

Have a Game Plan:

- Process your feelings
- Talk to your staff and colleagues
- Ease yourself & team into the schedule
- Do a practice run
- Encourage team to talk to their household about the changes
- Prepare your speech
- Seek out resources for help & encourage others to do so
- Plan some self-care
- Go easy on yourself and others







Preparing Your Team for Returning to the Worksite



- Start to plan with your team. Ask them what they need. Don't assume you know what staff need.
- Prepare them for what is ahead. Ex. New protocols, mask mandate, Cal/OSHA room occupancy designations.
- Be considerate of fear but try to understand the core concern.
 Ex. Health/disability related issue. Contact Human Resources.
- > Try to find the "triple win" Good for the employee, the Agency and the team.



Preparing Your Team for Returning to the Worksite continued

- Share your personal experiences/struggles with returning. Create a space where staff feel comfortable to disclose their reservations/concerns so that you can plan ahead.
- ➤ Work with your HR Depts. to familiarize yourself with benefits SPSL, FMLA/CFRA, EAP. Know what you can offer to staff.
- Revisit team building exercises and strategies in an effort to reconnect in person (with proper PPE & physical distancing).



Tips Once Back Onsite

- Check in with staff. Ask your staff direct questions "How are you?" "How can we help?" "What are you struggling with?" – Personally & professionally.
- Increasing interaction expectations maybe exhausting for some. Consider "quiet times" when in the office.
- Continue to encourage self-care. Ensure employees are taking their breaks.
- Be transparent & consistent.



Take Home Points

- Covid-19 has had and will continue to have an impact on our communities & the workplace.
- Some initial planning can help you adjust to returning work.
- Find your resources. Seek out help if you need it.





Resources

- UW CareLink Webinars Benefits
- The Science of Happiness Course | GGSC (berkeley.edu)
- Stress and Resilience Intervention Training Provided by: Kaela Farrise at kfarrise@stanford.edu



Sources

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Thank you

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